



# SUSTAINABILITY POLICY 2023



This document will be reviewed Quarterly.

## 1-Vision/mission/company ethos

At MOSSCO we are creating a Better Future for our customers, colleagues, and the planet.

Our core values are to provide value to our clients by delivering exceptional service at competitive prices while being committed to protecting the environment for future generations.

## 2-UNWTO definition

The World Tourism Organization (UNWTO) is the United Nations agency responsible for the promotion of responsible, sustainable and universally accessible tourism.

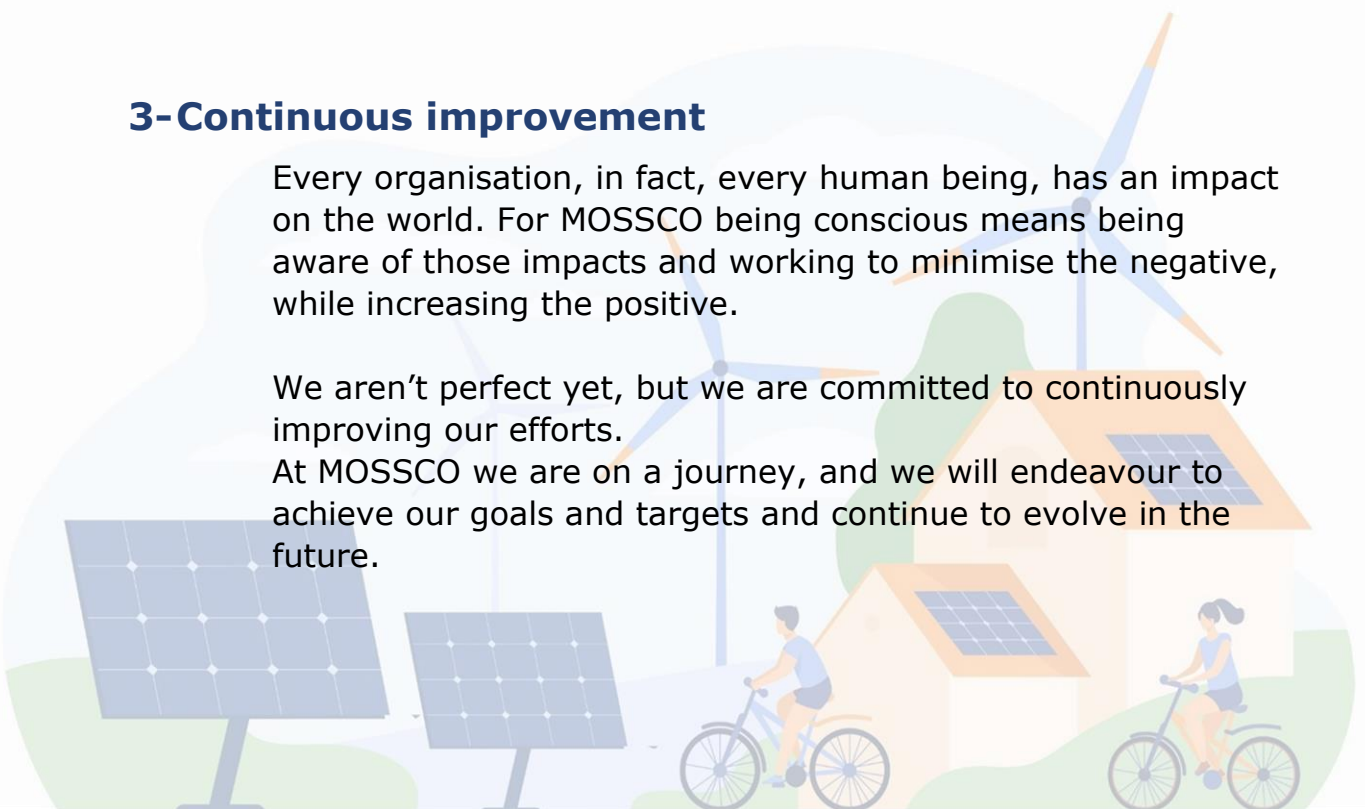
At MOSSCO, we believe that sustainable tourism is tourism that takes full account of its current and future economic, social, and environmental impacts while addressing the needs of visitors, the industry, the environment, and host communities (UNWTO, n.d.). We therefore aim to reduce our negative effects and increase our positive impacts.

## 3-Continuous improvement

Every organisation, in fact, every human being, has an impact on the world. For MOSSCO being conscious means being aware of those impacts and working to minimise the negative, while increasing the positive.

We aren't perfect yet, but we are committed to continuously improving our efforts.

At MOSSCO we are on a journey, and we will endeavour to achieve our goals and targets and continue to evolve in the future.



## 4- Measuring and reducing negative impacts

### Energy Consumption

We commit to measuring our electricity consumption every day and do the following to reduce consumption by 3-5% over 12 months:

- Switch off appliances when not in use.
- Use of renewable electricity supplier (Electric Ireland supplies 100% green).
- Educate all team members on the conservation of energy.
- All our appliances are high efficiency rated.
- Have air conditioning timed and temperature limited for all hotel bedrooms.

Also, temperature limited and operating during working hours in offices.

- Have installed LED bulbs in the property along with motion sensors that automatically switch off lights when they are not needed in common areas.
- Use smart building controls through BMS lowering electricity and gas consumption.

### Water Consumption

We commit to measuring our water consumption every day and do the following to reduce consumption:

- Consumption target of under 200 litres per guest's night.
- To implement reduce, re use, re educate water policy in place for our guests and all team members.
- Offering water facilities in common areas.
- To provide written material on how to conserve water for guests and team members.
- Use of tools to minimize the quantities of water used in toilet flushes, sink and showers where possible.
- Eco friendly taps and shower heads in guest bathrooms.
- Touch-free sensor taps to be installed in public areas.
- Continue to preserve linens through linen re-use program. (Currently full occupancy seven days a week, linen change just twice per week per room, if needed).

## Waste production

We commit to measuring our waste consumption every month and do the following to reduce consumption:

- Waste currently segregated in general waste, recycling, compost and glass separately.
- Committed to a NO print policy whenever possible. Using Ecolabel FSC. certified paper.
- All paper waste removed by our partner "Shred It" and is reused to make another product.
- Committed to use non disposable where possible.
- Fully Biodegradable cups for take away drinks in place.
- Reusable bottles given to our current guests and team members, avoiding single-use plastic.
- Educate all our team members on recycling best practices and on food waste.
- To educate hotel guests on how to recycle properly, providing recycling and general waste bins in all guests' bedrooms and common areas.
- Focus on the reduction of food waste and compost, increasing seasonality of food production where possible.
- Bulk guest toiletries purchased saving tonnes of plastic each year.
- Cleaning agents are selected based on low environmental impact from Ecolab.
- Think Longevity - Where possible, buy high-quality, long-lasting products that can be repaired if necessary.

## 5- Ethical purchasing

At MOSSCO we are committed to:

- Evaluate all purchases (pre-cycling) and ensure items are delivered in reusable packaging/containers whenever possible.
- When purchasing goods, we ensure that we favour Irish sourced products whenever possible.
- Buy products in bulk to reduce the amount of packaging and energy used in deliveries.
- Contact suppliers to review current list and establish what items may be substituted for an Ecolabel product where possible.

## 6- Carbon management

We commit to start measuring and reducing our carbon footprint and locating an offset partner within the next 12 months, while working on developing a reduction plan to determine the hotel carbon footprint.

- We use energy efficient light bulbs in the entire hotel.
- Put Reduce, Reuse, Recycle policy in place.
- Digital conferencing for internal meetings and trainings whenever possible.
- Sending any information via email, saving time and resources by not using paper.
- Educate our team members on carbon footprint reduction.
- Research information on potential carbon offsetting partners.
- Green team in place in our hotel and regular meetings are held.
- Encouraging clients and staff members to use public transport and bicycles wherever possible, providing information on how to reach public transport.
- Activities in waste production, energy and water consumption helping to bring down our footprint.

## 7- Responsible sustainability marketing

We understand the importance of effectively communicating our green goals and environmental ambitions.

We are very aware of the unfortunate prevalence of greenwashing, and we are actively committed to ensuring that our products and services have a genuine and real-world positive impact.

We will proactively reduce our carbon footprint with deep effect and communicate our company's journey through our efforts.

## 8- Social responsibility

We support our local community by getting involved in local events like:

- Community beach and streets clean ups.
- Dublin Docklands volunteer day.
- Participate in both group and local charity events.
- Providing catering for community events.

## 9- Supporting Biodiversity

To protect and preserve our local biodiversity we:

- Use only Ecolab chemicals which protect biodiversity.
- We are part of the All-Ireland Pollinator Plan with Bee hotels installed around the property.

Committed to implement two more activities within 24 months.

- Committed to constantly research new ways of supporting biodiversity and how to adapt in our business.



General Manager

07/02/2023

Date

Head of sustainability

07/02/2023

Date